NS-02987A-08-0180



ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4760

Investigator: Richard Martinez

Phone:

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion

No. 2008

69026

Date: 6/4/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

Arizona Corporation Commission

DOCKETED

First:

Last:

JUN 1 3 2008

Complaint By:

Gerald & Barbara

Eshelman

Account Name:

Gerald & Barbara Eshelman

Home: Work:

DOCKETED BY

Street:

ΑZ

CBR:

City: State: **Florence**

Zip: 85232

is:

Utility Company.

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Contact Name:

Brian Tompsett

Contact Phone: (480) 998-3300

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. WS-02987A-08-0180

Arizona Commission **Utility Division**

05/18/2008

1200 W. Washington Suite #286 Phoenix, AZ 85007

Regarding: Johnson Utilities Docket # WS-02987A-08-0180 Water and Wastewater rates

I am opposed to the requested rate increase that Johnson Utilities has submitted.

At this time Johnson Utilities charges 38.50 a month for Sewer and 27.00 minimum for water a month. Then after the minimum water usage the rates go up from there. That does not include taxes, meter reading fees and other misc. charges. This is already more than double the fees being charged to those that live in Maricopa County or Pima County.

I therefore submit that these current charges are too high and submit that they be lowered at least 25%.

Name: Gerald Eshelman

Address:

Florence, AZ 85232

Contact Phone: *End of Complaint*

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

RE: Johnson Utilities L.L.C ("Johnson Utilities")

Dear Gerald Eshelman:

Your letter dated May 18, 2008 regarding the Johnson Utilities L.L.C ("Johnson Utilities") rate application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at 602

Sincerely,

Richard Martinez
Public Utilities Consumer Analyst II
Arizona Corporation Commission
Utilities Division

6/12/08 (notes by C. Madrid) Filed in Docket No. WS-02987A-08-0180 *End of Comments*

Date Completed: 6/12/2008

Opinion No. 2008 - 69026